

Enel Distribuição Ceará

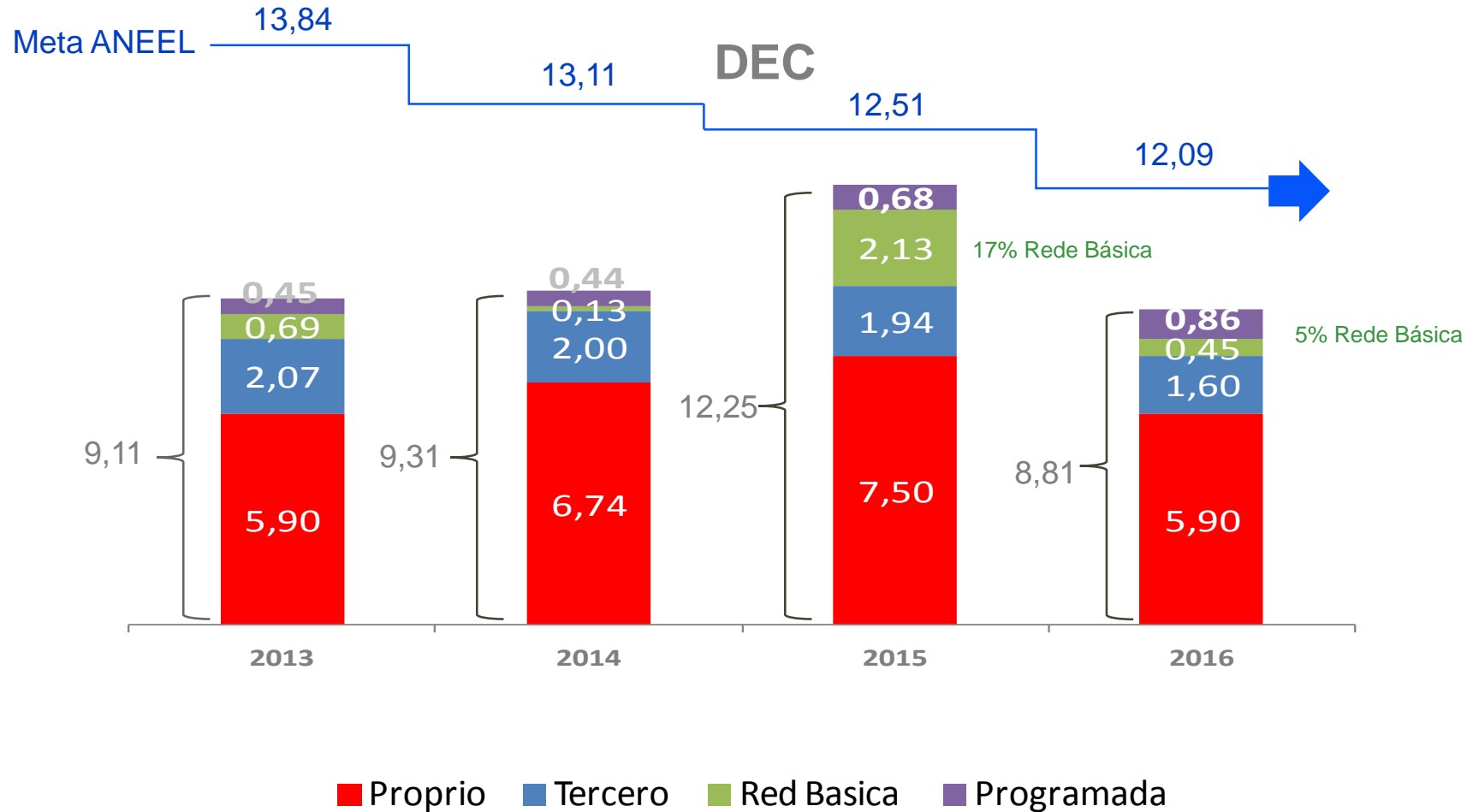
Indicadores de Qualidade

09/08/2017



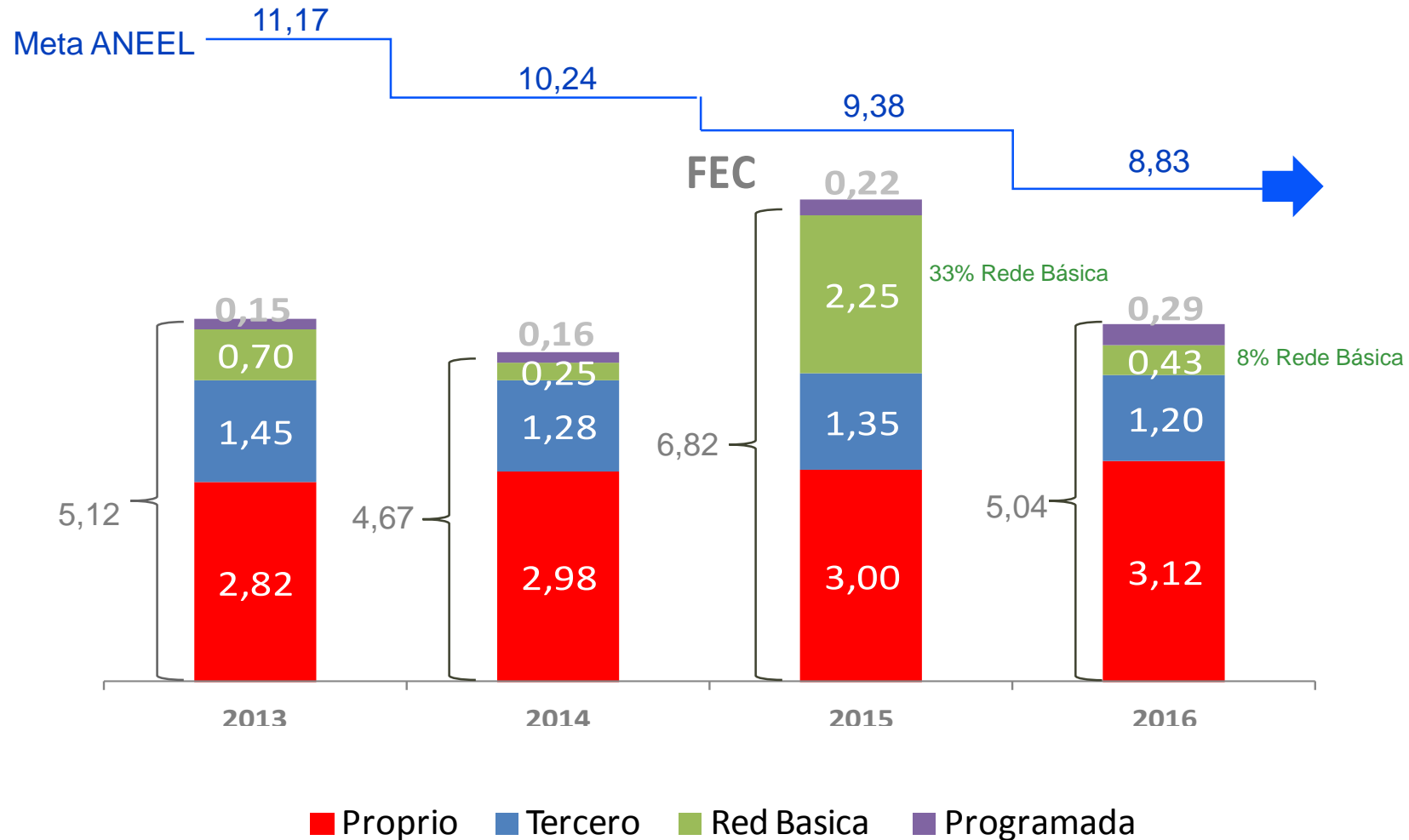
Indicadores de Qualidade Globais Enel Ceará

Abertos por responsabilidades



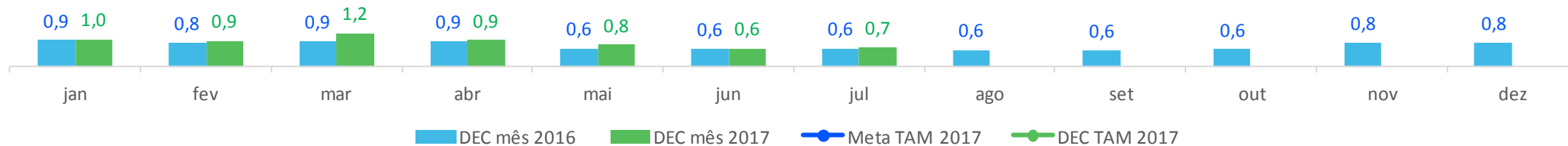
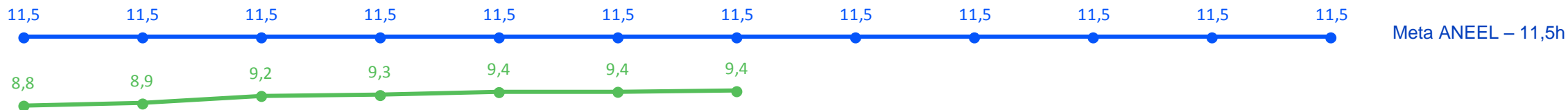
Indicadores de Qualidade Globais Enel Ceará

Abertos por responsabilidades



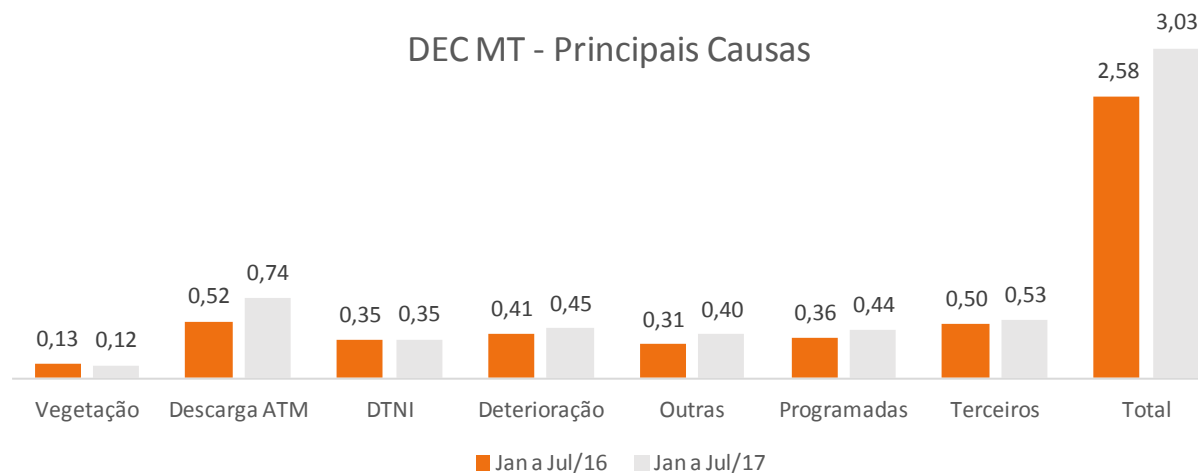
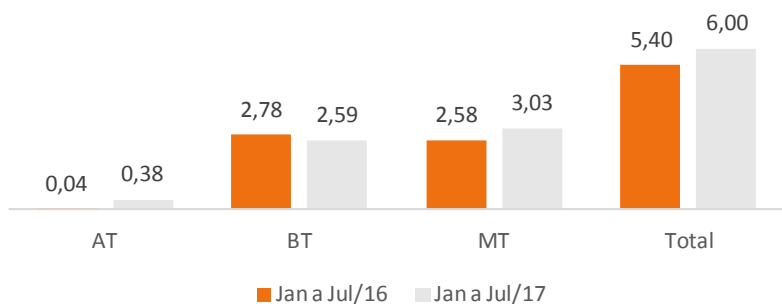
Indicador de Qualidade

DEC



DEC MT - Principais Causas

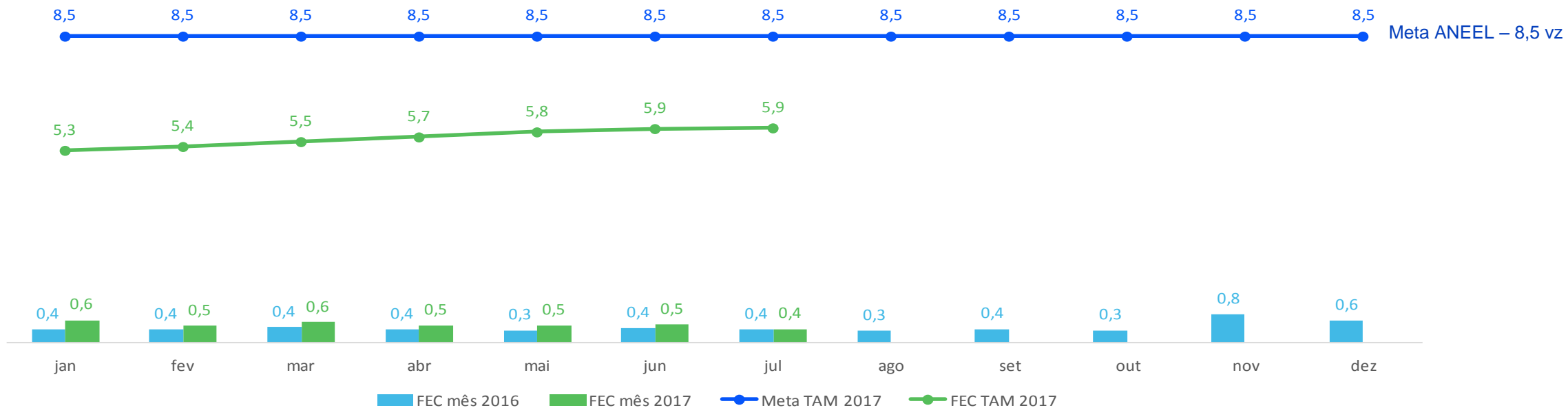
Nível de Tensão



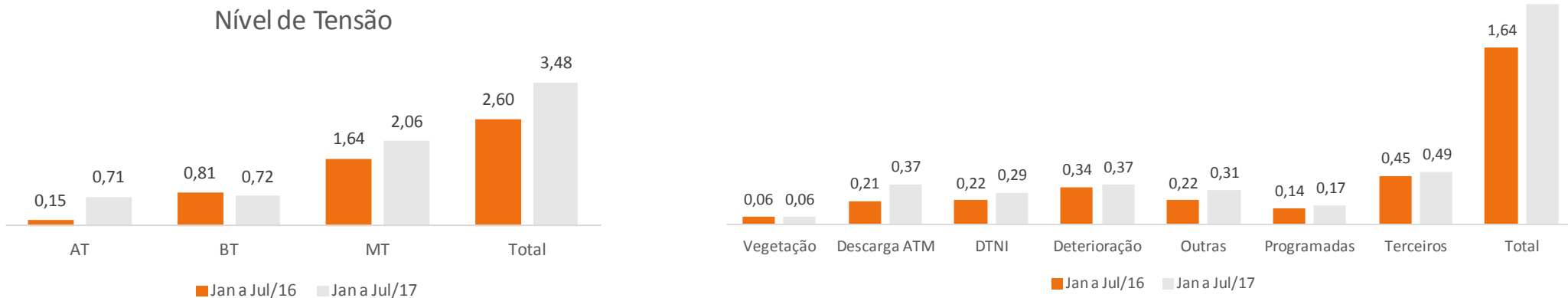
Notas : Valores prévios para o mês de Julho-17

Indicador de Qualidade

FEC



FEC MT - Principais Causas



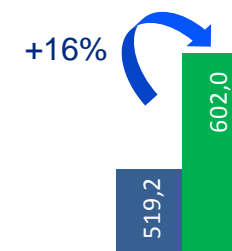
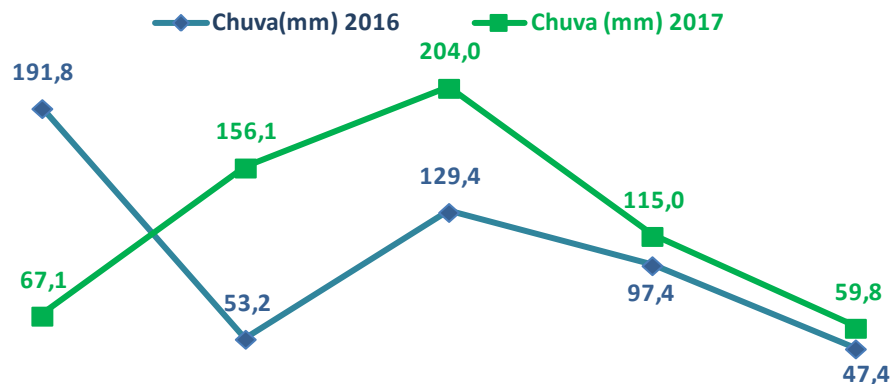
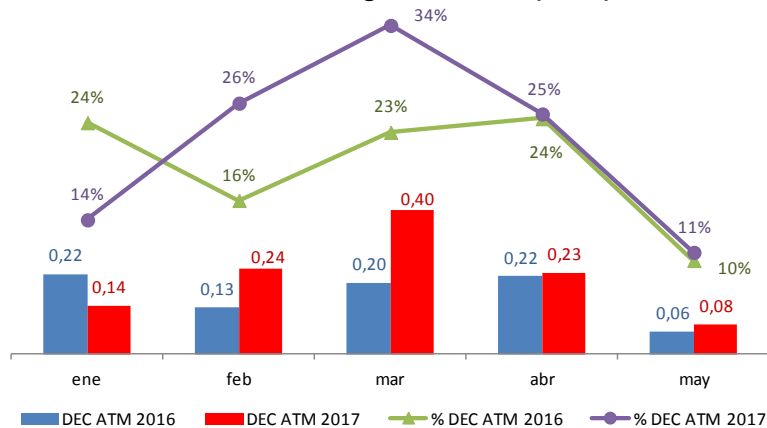
Notas : Valores prévios para o mês de Julho-17

Indicadores de Qualidade

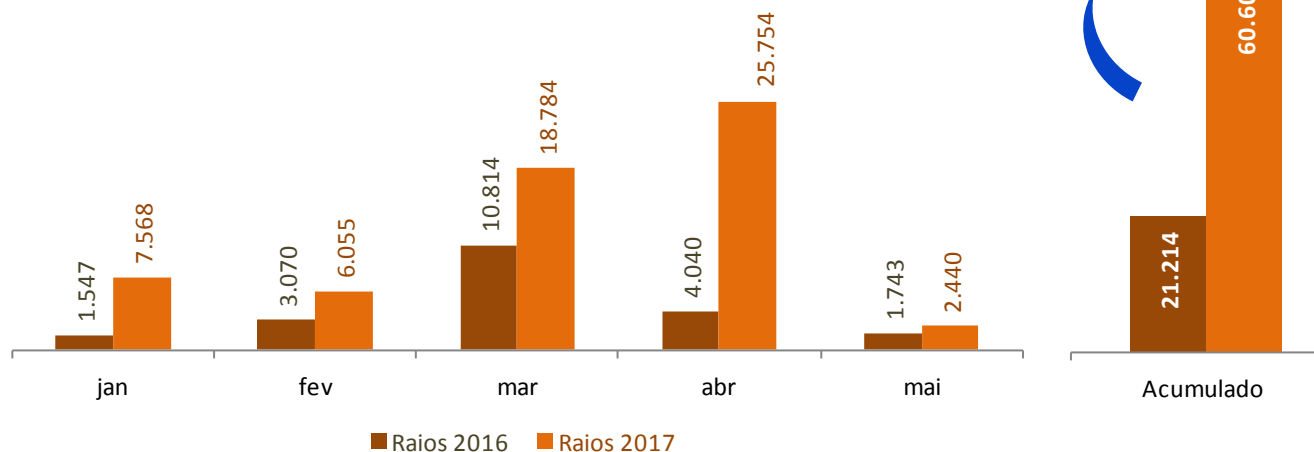
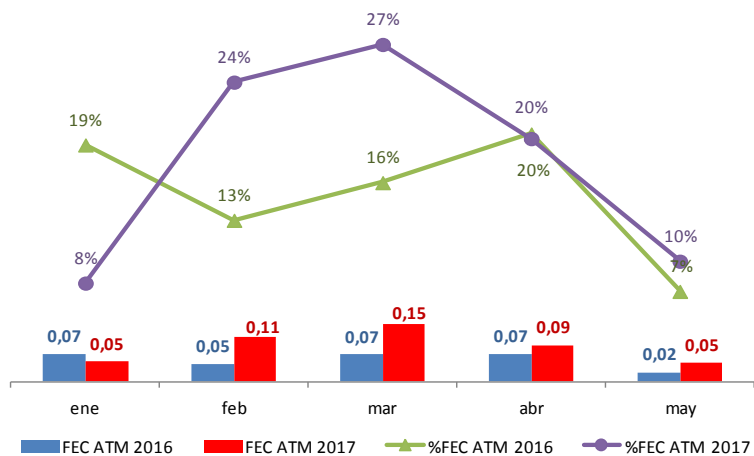
Causa Descargas Atmosféricas (Raios) – Quantidade de Raios e Chuvas



DEC - Causa Descarga Atmosférica (Raios)



FEC - Causa Descarga Atmosférica (Raios)

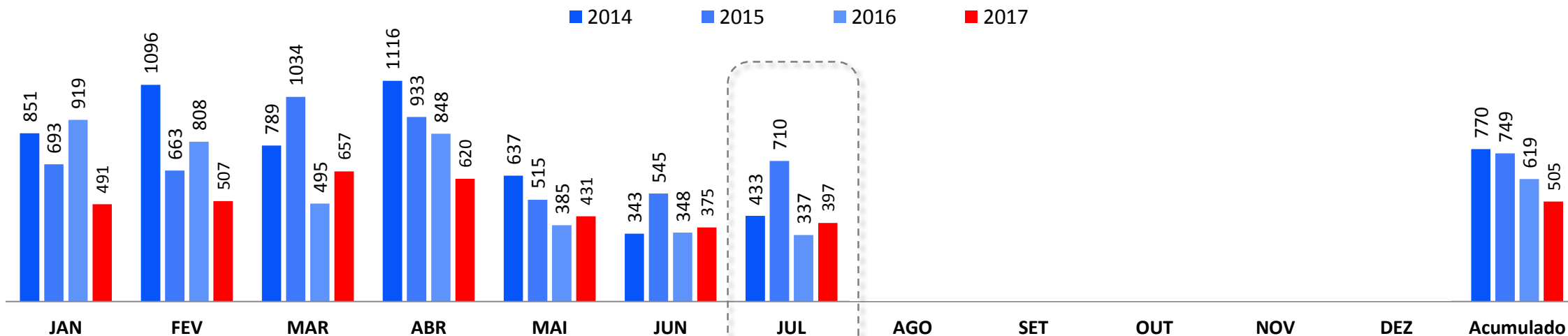


Indicadores de Atendimento Emergencial

TMA - Valores mensais e acumulado



Enel Distribuição Ceará



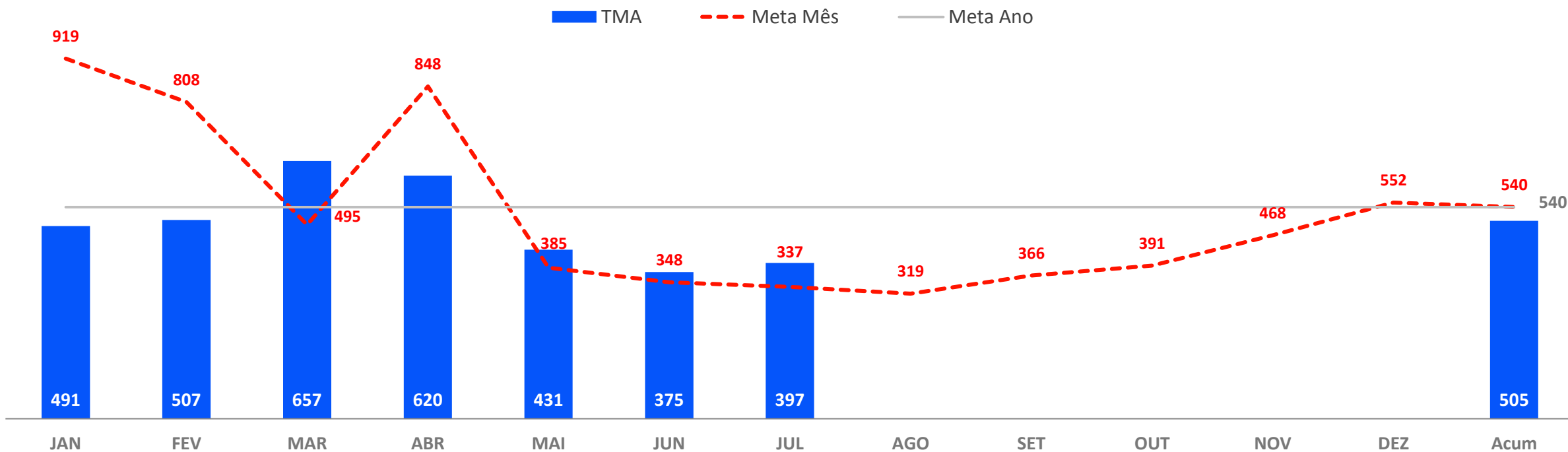
Zona	JAN	FEV	MAR	ABR	MAI	JUN	JUL	AGO	SET	OUT	NOV	DEZ	2017
FORTALEZA	558	482	913	938	609	543	577						673
METROPOLITANA	501	602	764	667	482	427	477						567
NORTE	347	438	457	385	301	230	212						343
CENTRO-NORTE	369	445	548	443	292	246	262						380
ATLANTICO	574	460	453	481	382	312	286						427
CENTRO-SUL	523	384	408	358	268	293	354						377
LESTE	350	703	673	451	376	369	414						495
SUL	520	504	466	535	324	289	368						436
Enel Dist. Ceará	491	507	657	620	431	375	397						505

09/08/2017

Notas : Valores prévios para o mês de Julho-17

Indicadores de Qualidade

TMA - Tempo Médio de Atendimento



09/08/2017

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Notas : Valores prévios para o mês de Julho-17